

The "Freeview" app should auto-install during the initial setup, this doesn't happen under the right conditions, such as not signing into a Google Account, or the Google Account used is registered outside New Zealand. The "Freeview" button won't function if the "Freeview" app is not installed.

Step 01: Ensure you've logged into a Google Account.

- 1. Press the Google Home button.
- Select "Settings" in the top-right.
 Scroll down to Accounts
- Ensure a Google Account is listed.
- 5. If not, select "Add Account".

Step 02: Install the "Freeview" app from the Play Store.

- Press the Google Home button.
- 2. Press and hold the "APPS" button.
- Select "GET MORE APPS" to open the Play Store.
- 4. Select the "Search" option in the top-left.
- Enter "Freeview" into the search field.
- 6. Install the "Freeview" app.

If the "Freeview" app does not show in the search results, the Google Account used is not registered for New Zealand.

TIP: Try Factory Reset the TV Dongle to redo the initial setup. Google Home > Settings > Storage & Reset > Factory Reset.

Contact Dish TV Support:

0800 347 488 or 07 929 4123 | support@dishtv.co.nz